



Welcome to the Xeal Experience!

We're excited for you to join the world's most reliable EV charging network.

How do I get setup?



Download the Xeal App

Scan the QR code to the right, or visit the Apple App store or Google Play store.

Follow the prompts to quickly and easily create your account.



I'm all setup, what now?



How fast do they charge?

Xeal Chargers are Level 2 chargers, on average they deliver 6.6 kW (Speed can vary based on your vehicle and property electrical setup)



Do I need an adapter?

Xeal Chargers utilize the universal J1772 plug, but certain vehicles, like Teslas, may require an adapter. Be sure your adapter is snug, dry and free of defects.



How much does it cost?

Costs are set by the property. Here are the current costs:

Charging rate: \$0.20/kWh

Idle Fees: \$10/hr with 60 min grace period upon completion of the charging session



How do I get help?

Xeal is around 24/7 to help answer your support questions.

Talk to a live person by calling [1-800-484-4515](tel:1-800-484-4515)

Hit "Contact Us" in the app - we respond to every driver!